COVID-19 NEW HOME & SHOW HOME VIEWING PROTOCOL

PRIOR TO A VIEWING

• The Government is encouraging all potential house purchasers to carry out initial viewings virtually wherever possible and it is our aim to help you do this by making available photographs, brochures, plans and 360/video tours where possible in advance of your ‘in person’ viewing
• All actual viewings must be booked in advance directly with a member of the Alfred Homes sales team
• No bookings can be made or undertaken by those who have Covid-19 symptoms, are waiting for a test result or if anyone you have been in contact with is in the same situation
• A maximum of 2 people from the same household are permitted per viewing (plus a member of the Alfred Homes sales team)
• No children under 16 are permitted to attend
• All prospective purchasers will be contacted in advance to confirm the booking, remind them of the controls in place and advise that they should not attend if displaying any symptoms relating to Covid-19
• Alfred Homes staff will sanitise contact points (door handles, light switches etc), in the property prior to each individual appointment

DURING VIEWING

• Visitors will be met outside of the property by a member of the Alfred Homes sales team, maintaining social distance
• No shaking hands or personal contact
• Staff will wear masks throughout the visit
• Visitors are asked to wear masks throughout the visit
• Visitors have the option of being accompanied by a member of the Alfred Homes sales team or to tour the property unaccompanied if they so wish
• Visitors will be advised to use hand sanitiser upon arrival
• Windows and doors to remain open during viewings where possible for ventilation

POST VIEWING

• Sales staff will sanitise contact points in the show home/property
• A full, deep clean will be carried out once per week